



Sodexo's Electronic Meal Benefit Program



Sodexo Benefits and Rewards - India

- Operation in India since 1997
- Market leader in Employee Benefits Program
- Sodexo solutions provide employee motivation which enables organizations to retain and attract talent and to achieve organization growth
- We provide services across two categories
 - › Employee Benefits
 - › Incentive & Recognition programs

KEY FIGURES

400

employees

10,000

clients

25,000

affiliated merchants

2.5 million

consumers

1400

cities

Merchant Contracting : National Sign ups

National Large Food Establishments



Major Fast Food & QSRs



Coffee Chains

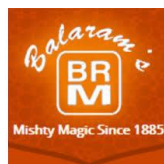


Regional Chains

North Region



East Region



West Region



South Region



Where can I use this card?

Use our Mobile App to locate a Sodexo

Merchant

View/Modify

User Profile

Search for your



- › Search merchant by map or list
- › Rate an merchant outlet
- › Value Deals Search & Acceptance
- › Customer care interface for any issues
- › News feed (addition of a new chain, etc)
- › Merchant Advertisements
- › Display outlets/deals as per user's location
- › Make a Wish – request to add new outlet

Available on



Centralised Consumer Support for the Users

- An IVR system to manage your card at the press of a button

- Balance Enquiry
- Details of last five transactions
- Card Hotlisting
- Card Replacement Request
- Card Unlocking
- PIN Change



- Dedicated customer service team to address cardholder queries

- Consumers can resolve their queries by contacting the Sodexo Call Centre at 1860 500 4949



Centralised Consumer Support for the Users

- Employee web portal to activate cards and also access account details like, Balance on Card < Replacement Card etc.
- By sending an SMS to 9225660770 from the registered mobile number the consumer can:
- E-mail your concerns, queries and feedback at cardsupport.in@sodexo.com



BENEFITS AND REWARDS SERVICES



Thank You

